

Community Information Bulletin

SafeArrival Absence Reporting System

At Dufferin-Peel Catholic District School Board one of our greatest priorities is ensuring that all our students arrive safely at school each and every day.

This is a reminder that your child's school is using the **SafeArrival** absence reporting system this school year.

Please be informed that parents are required to **report student absences prior to the bell time for the current day**, future absences, or absences that span 2 or more days up to 15 days. Absence which exceeds 15 days will need to be communicated with the school office directly.

With **SafeArrival**, you are asked to report your child's absence in advance using any of these 3 convenient methods:

1. Using your mobile device, download and install the **SchoolMessenger App** from the Apple App Store or the Google Play Store (or from the links at <https://go.schoolmessenger.ca>). The first time you use the app, select **Sign Up** to create your account. Once you are signed up and logged in, select **Attendance** then **Report an Absence**.
2. Use the SafeArrival website, <https://go.schoolmessenger.ca>. The first time you use the website, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
3. Call the toll-free number **1 (844) 435-3440** to report an absence using the automated phone system.

These options are available 24 hours/day, 7 days a week. Future absences can be reported at any time. If further assistance required on how to report an absence using SafeArrival can be found on the following link:

<https://www.dpcdsb.org/parents/absence-reporting>

In addition, we will use the **SchoolMessenger Communicate** automated notification system to contact parents whose child is absent when the absence was not reported in advance. The automated notification system will attempt to contact parents at multiple contact points until a reason is submitted for the absence. If our system is unable to reach the designated contacts, office staff will follow up.

If you report your child's absence in advance using the **SafeArrival** toll-free number, website, or mobile app, you will NOT receive these notifications.

We appreciate your diligence and attention regarding the reporting of your child's attendance for the upcoming school year.

Thank you.